



## 2014 REPORT OF THE WATER COMMISSIONERS

To the Water Users and Citizens of the Town of Dunstable, this is the 2014 Annual Report for the Dunstable Water Department (DWD).

The Board would like to remind residents that you can learn more about the Water Department through our website at [www.dunstable-ma.gov](http://www.dunstable-ma.gov). In addition to our Rules and Regulations, forms, upcoming agendas and meeting minutes, there are additional links which should answer your questions and guide you in better understanding our system.

Chairman/Water Commissioner Karl Huber left the department in May 2014 after 12 years of service on the Water Board. He was the driving force behind many changes to the Department including the adoption of the Water Restriction and Source Water Protection Bylaws, adding an alarm and generator to the pump station, creating a tie-in book for each service and securing financing for the building at Well #2. During his time in office, the Department won three Small System Security Awards from the Department of Environmental Protection. We wish to thank Karl for his service to the Town. Mark Cullen was elected in May 2014 to fulfill the vacancy left by Karl.

The Water Department would like to thank David Tully Jr. for his continued support in 2014. David works 6 hours per week for the Water Department.

Service was performed on our system, backflow preventers were tested and hydrants were flushed, all of which are part of our yearly maintenance program.

Town Meeting approved a \$70,000 transfer of funds to be used for engineering and related consulting services in connection with the study of effectively replacing the hydro-pneumatic tanks presently serving the town. The Board is currently reviewing options presented by Tighe and Bond in hopes of bringing a solution to the Annual Town Meeting in May 2015.

The Dunstable Water Department would like to remind residents on **Town Water** of our policy on delinquent accounts. The Rules and Regulations state "Water may be shut off for non-payment of bills or disregard of rules." Invoices w/interest are mailed to late accounts monthly. Each spring, three "Shut off Notices" are sent (by mail, by certified mail and hand delivered by the Constable) to inform residents that their water may be shut off in May/June.

Any water customer that would like to be notified when the department experiences an interruption in service, emergency or important notifications are urged to send their e-mail address to: [CMann@dunstable-ma.gov](mailto:CMann@dunstable-ma.gov)

If you have any questions, please feel free to contact us at 978-649-4514 x230. Our office hours are: Monday-Thursday 7:30am-3:00pm. The Water Board generally meets the 4<sup>th</sup> Tuesday of the month. The public is invited. Thank you for your continued support.

Respectfully,

Bryan Conant-Chairman as of May 2014

Karl Huber-Chairman until May 2014

Robert Gamache-Commissioner

David Hardman-Associate Member

Mark Cullen - Commissioner

David Tully Jr.

Cheryl Mann-Secretary